



Strandtown Travel (NI) Limited ATOL 11029

Date of Failure – 05/11/2020

Strandtown Travel (NI) Limited has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you had a flight inclusive booking with Strandtown Travel (NI) Limited or received a document entitling you to a refund at a later date because your original flight inclusive booking was cancelled by Strandtown Travel (NI) Limited as a consequence of the Covid-19 pandemic, please read the instructions below:

If you paid Strandtown Travel (NI) Limited for some or all of your booking by credit card

- If you paid Strandtown Travel (NI) Limited entirely by credit card, please make a claim to your credit card issuer for this amount pursuant to Section 75 of the Consumer Credit Act 1974.
- If you part paid Strandtown Travel (NI) Limited by credit card and you made another payment to them by other means such as cheque, debit card, bank transfer or cash please reclaim **all the payments you personally made** from your credit card issuer pursuant to Section 75 of the Consumer Credit Act 1974.
- If you part paid Strandtown Travel (NI) Limited by credit card but someone else paid the rest by cheque, debit card, bank transfer or cash, please only reclaim your credit card payment from your credit card issuer pursuant to Section 75 of the Consumer Credit Act 1974.

Please ask your card issuer to accept this letter as the CAA's 'negative response letter'.

Civil Aviation Authority
ATOL Crisis Management

Civil Aviation Authority
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