Consumer and Markets Group

ATOL Crisis Management



Telephone: 0331036350

E-mail: claims@caa.co.uk Website: www.atol.org.uk

FAILURE OF Silver Ski Holidays Ltd - ATOL 2093

Trading as Silver Ski Holidays Ltd

Date of Failure- 12 March 2021

Silver Ski Holidays Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Silver Ski Holidays Ltd or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Silver Ski Holidays Ltd as a consequence of the Covid-19 pandemic you must claim a refund of the credit card payments you made directly to Silver Ski Holidays Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Silver Ski Holidays Ltd.

ATOL Crisis Management