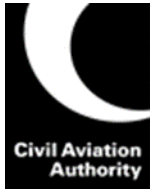


Consumer and Markets Group
ATOL Crisis Management



Failure of News Travel Ltd – ATOL 9364

Trading as under the names Manila Flights, Email Cheap Flights, Email Holidays, Bargain Holidays Travel, Holidays to Caribbean, Email Hotels, Thailand Holiday, Business Class Flights, Email Flights and websites www.newstravel.co.uk, www.emailflights.com and www.dubaiholidays.co

Date of Failure – 30 September 2021

The company held an ATOL up until 31st March 2021. Bookings and payments made after 30th April 2021 are not ATOL Protected.

News Travel Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with News Travel Ltd or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by News Travel Ltd as a consequence of the Covid-19 pandemic, you must claim a refund of the credit card payments you made directly to News Travel Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for News Travel Ltd.

ATOL Crisis Management