



**FAILURE OF BLUE O2 LTD – ATOL 6589**

Trading as Blue O2, Blue O Two, blue o two and blueotwo

Date of Failure – 15<sup>th</sup> November 2021

Blue O2 Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Blue O2 Ltd or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Blue O2 Ltd as a consequence of the Covid-19 pandemic from you must claim a refund of the credit card payments you made directly to Blue O2 Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Blue O2 Ltd.

ATOL Crisis Management