



FAILURE OF Ethos Travel Ltd – ATOL 9435

Trading as Ethos Travel

Date of Failure – 9th November 2021

Ethos Travel Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Ethos Travel Ltd or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Ethos Travel Ltd as a consequence of the Covid-19 pandemic from you must claim a refund of the credit card payments you made directly to Ethos Travel Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Ethos Travel Ltd.

ATOL Crisis Management