



FAILURE OF TANGO TOURS LTD – ATOL 10002

Trading as Tango Tours and Teithiau Tango

Date of Failure – 16th March 2022

Tango Tours Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Tango Tours Ltd or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Tango Tours Ltd as a consequence of the Covid-19 pandemic from you must claim a refund of the credit card payments you made directly to Tango Tours Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Tango Tours Ltd.

ATOL Crisis Management