



FAILURE OF Sam Smith Travel Ltd – ATOL 6986

Trading as Canvas and Compass Travel, Jordan Tours, Petra Pilgrimages, Strachan Sports Travel and Strachan Travel and websites: www.canvasandcompasstravel.com, www.jordantours.co.uk, www.samsmithtravel.com and www.strachansportstravel.com.

Date of Failure – 15/07/2021

Sam Smith Travel Ltd has ceased trading as an ATOL holder. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA). If you had a flight inclusive booking with Sam Smith Travel Ltd or received a document entitling you to a rebooking and/or a refund at a later date, because your original flight inclusive booking was cancelled by Sam Smith Travel Ltd as a consequence of the Covid-19 pandemic please read the instructions below.

If you made any payment to Sam Smith Travel Ltd by credit card, please reclaim this payment and **any other payments you made, including payments by cheque, debit card, bank transfer, cash**, from your credit card issuer pursuant to Section 75 of the Consumer Credit Act 1974. Please ask your card issuer to accept this letter as the CAA's 'negative response letter'.

If you did not make any payment to Sam Smith Travel Ltd by credit card, and paid Sam Smith Travel Ltd **entirely by cheque, debit card, bank transfer, cash**, please make a claim to the CAA.

ATOL Crisis Management