

**ATOL Crisis Management**  
UK Civil Aviation Authority

**FAILURE OF Adventure Lifesigns Limited – ATOL 9303**

Trading as Lifesigns Group

Date of Failure – 06<sup>th</sup> August 2025

Adventure Lifesigns Limited has ceased trading as an ATOL holder on 06/08/2025. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Adventure Lifesigns Limited, you must claim a refund of the credit card payments that you made directly to Adventure Lifesigns Limited from your card issuer(s).

You may claim the payments you made by other means e.g., by cash, bank transfers or debit card from the CAA under the ATOL scheme even if these were made on top of your credit card payments. You do not need to make an approach or seek redress from your card issuer for these amounts.

If your card issuer does not accept your claim, because it does not consider your claim for some or all of the amount claimed to be valid, please obtain a written copy of the refusal, which must state the reason for not refunding you. Email [claims@caa.co.uk](mailto:claims@caa.co.uk) with a copy of the credit card issuer's written refusal and we will advise you of the next steps in pursuing your claim.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Adventure Lifesigns Limited.

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